

## Reduce, reuse and recycle

The Beech Village Hall charity has agreed to host a clothes recycling bin at the village hall.

The bin will be managed by <https://www.recyclingsolutions.org.uk/>

The proceeds will go to Hampshire Air Ambulance

The bin will accept bagged clothers, shoes and fabrics.

In addition, the bin's will also be used to collect 'specified' items for the Ukrain appeal.

## Beech Thermal Survey

Contents and actions:

1. Sign up status
2. Payment status
3. Thermal Survey status
  - a. Survey feedback
  - b. Complait resolution
  - c. Funding for resolution plan
4. CO2 Self Assessment results
5. Thermal Survey workshop on 27-3-22
  - a. Nextdoor post
  - b. Agenda

## Objective

Undertake a Thermal Survey of Beech properties to raise awareness, identify opportunities, and lead to real actions that reduce CO2 emissions from home heating

1. Maximise participation. Target to achieve a minimum of 60 out of 240 homes (25%)
2. Assessment of current state. 'Self-assessment' to establish baseline emissions and comparison to other similar homes.
3. Survey to yield a set of individual and average metric that we can be used to identify and prioritise candidate areas for action and to assess current state and track long term progress
4. Workshop with specialists to identify detail actions at end of Thermal survey
5. Follow up to categorise actions, status and outcome after 3 months
6. Follow up annual survey to assess change in metrics annually.

## Status

71 households have signed up for 72 Thermal Surveys

- 115% of target of 60 by end of January
- 32% of Beech Households vs 26% target

## Payment status

13 payments to be chased.

Row Labels	Count of Short address
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<b>Open</b>	<b>13</b>
Bank transfer	5
Credit / debit card	1
Payment link	6
(blank)	1
<b>Received</b>	<b>10</b>
Cheque	9
Payment link	1
<b>Sent</b>	<b>3</b>
Bank transfer	3
<b>Validated</b>	<b>45</b>
Bank transfer	21
Credit / debit card	3
Payment link	21
<b>Grand Total</b>	<b>71</b>

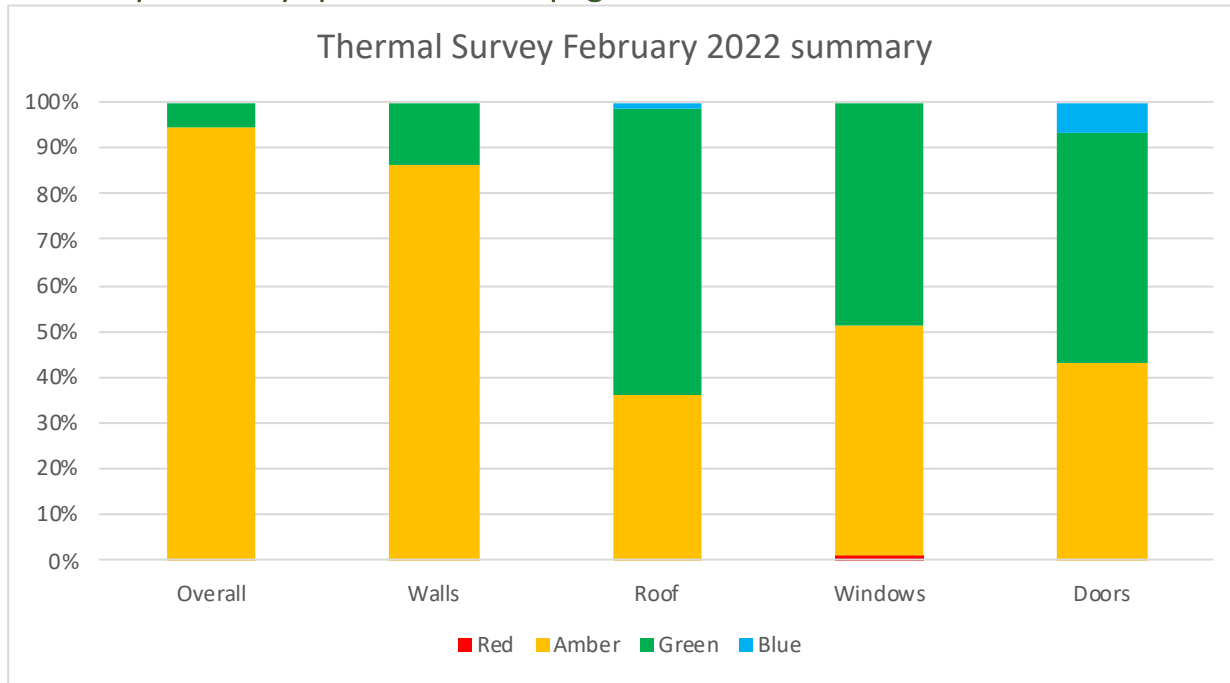
### Thermal Survey status

#### Survey status

All surveys completed by end of February

All Survey reports emailed to households on 18<sup>th</sup> March as per plan

### Summary of surveys posted on web page:



### Survey feedback

Feedback	Root cause	Status
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# BEECH CLIMATE ACTION

2 survey images sent to wrong address	Images were mislabelled when captured.	Resolved by sending correct images and explaining.
5 responses of disappointment with scope of survey	Villagers had expected to have multiple elevations surveyed. We documented that survey would cover elevations of their property meaning one elevation and the roof. Some villagers have assumed this meant all of their property despite the sample report only showing one image.	Email responses to all 5 explaining scope. 1 of 5 insisting on full refund See proposal below for resolution plan
2 requests for alternative option for discussion with iRed		Open

## Complaint resolution plan

If a village expresses dissatisfaction with the results of the Thermal Survey we will:

1. Offer a full refund of the £30.50 Thermal Survey fee subject to:
  - a) Their agreement not use any of the materials or intellectual property we have provided
  - b) The destruction of the said materials
  
2. Offer a second survey of a specified elevation at a cost of £30.50
  - The survey would be on a specific date (approx. 2-3 weeks time) and subject to:
    - i. Weather conditions
    - ii. A Minimum 'funding' to be agreed with iRed

## Funding for resolution plan

BPC income	Base iRed cost	Net
72 x 30.5 = £ 2196	60 x 30 = £1800	£390
Less transaction fees at 1.08% of £6.27 = £2190	Up to 12 x 30 = £360	0r £30

3. iRed have agreed that up to the 12 extra surveys over the base agreement of 60 can be used to offer a customer refund or a second survey (subject to minimum numbers for the second survey)
4. iRed will document to us the minimum funding required to support
5. We would expect some villagers would pay to have a second elevation surveyed

## CO2 Self Assessment status

We have received 52 CO2 Self Assessments for 2021 CO2 emissions from home energy consumption and published the summary results on the Beech Parish Council website:

[beechpc.com/2021-home-energy-co2-assessment/](http://beechpc.com/2021-home-energy-co2-assessment/)



# BEECH CLIMATE ACTION

Approx build year	Qty signed up	Qty CO2 self assessment	Min. of CO2	Average of CO2	Max of CO2	Average House Age
2010+	5	3	5516	7585	10040	2011
1990+	14	12	2728	6762	13107	1998
1975+	15	12	3394	8675	14350	1982
1900+	24	17	4190	9511	23700	1951
1900-	11	8	1882	7726	17306	1814
<b>Total</b>	<b>69</b>	<b>52</b>	<b>1882</b>	<b>8298</b>	<b>23700</b>	<b>1950</b>

For more information please see: [www.beechpc.com/thermal-survey](http://www.beechpc.com/thermal-survey)

## Thermal Survey Workshop

Booked at Beech Village Hall on Sunday 27<sup>th</sup> March.

Timing: 1300 to 1700

Outline agenda will be:

1300 – 1330	Gather	
1330 – 1345	Welcome	Welcome Objectives of today's session Overall objective of climate action Focus on knowing where we are and taking measurable actions Financial case
1345 - 1430	iRed	Main presentation from iRed on the Thermal Survey process, output and their experience of what people do as a result. Includes time for Q&A
1430 – 1700	Poster sessions	'Poster' sessions around the room enabling people to meet and talk about specific interest areas and their own experience.

## Poster sessions with local experience

			Status
1	Marcus Dawe	iRed	
2	John Hubbard	Energy Alton	Confirmed
3	Tony Cohen	Sustainability Centre	Confirmed
4	Camilla	Secondary Glazing	Confirmed
5	John Emmerson Richard Whitaker	Solar panels plus battery plus Octopus	Confirmed
6	Adrian & Verity Bonwitt	Ground source heat pump	Confirmed
7	Nick Charman	Air source heat pump	Confirmed
8	Kim	Smart heating controls	Confirmed
9	Ruth Dewing	New build	Confirmed



Beech Coffee and Cake

Planned to be available from 1300 to 1700